



## **Subcontracting policy**

As a general contractor, SSI uses a rigorous process to select its business partners.

Nevertheless, SSI is equipped with the materials and intellectual knowledge to carry out the final assembly and maintenance of the various components included in its clients' projects, without resorting to subcontracting.

When the work to be carried out is outside the scope of our expertise, such as the maintenance of wet-cell batteries, we use subcontractors, ensuring to specify this information to the customer.

## **Quality, Health, Safety and Environment Policy**

SSI operates in extremely technical fields, and our know-how is closely accompanied by our craftsmanship. Our strengths are defined by our team members' individual qualities and common sense.

We strive towards fostering an organized and mutually respectful relationship with our clients.

Our service offering has to include value: the right quality for the right price, because the market is very competitive. We offer attractive prices, without compromising the quality of our technical services or the safety of our technicians and our customers.

The company is run in strict compliance with its QHSE commitment.

Therefore, we have a right to refuse projects that do not meet the required safety, design or environmental standards or offer a good product presentation. This seems easy to say, but we are frequently invited to complete projects for a minimum fee which do not meet these requirements.

We invest in resources for assessment, calculation, production and installation. We have our own design office, which adheres to all new standards and ensures that our licencing is up to date. We check and sometimes reject equipment or materials which are still functioning, we appraise each of our projects, we refuse dangerous situations, and we always fix any problems until our customers are completely satisfied. As a result, we are sometimes a little more expensive than our less rigorous competitors.

This is SSI's policy, and achieving it also requires the involvement and understanding of our clients.

It is this relationship that guides our QHSE policy.



## Security protocol

Health and safety is a major priority at SSI. A health and safety committee has been created to evaluate the risks incurred by the company's activities on its premises or client sites. To ensure no aspect is neglected, the team is made up of management and technical personnel. By following the recommendations of the CSST, SSI ensures that it carries out its activities securely, on several levels:

### Awareness:

- Client meetings using case studies
- Establishment of levels of sanctions
- Presence on construction sites
- Wearing of PPE on the building site and in the workshop
- Customer feedback

### Training:

- First aid training
- Technical training: machine operation, manufacturing, installation, calculations, tests, etc.
- Site management
- ASP health and safety training for construction sites

Our teams have all the necessary qualifications to carry out your projects in exemplary conditions:

- WHMIS
- ASP
- First Aid/RRC (CSST)
- Operator (CP Propane)
- Driver's license (Class 5)